

RETURN TO VENDOR FORM - CANADA



VENDOR

Company Name: _____
Contact: _____
ACCT #: _____
Street/unit: _____
City/state/zip: _____
Phone: _____
Email Address: _____
Purchase Location: _____

Payment Method: ☐ Credit / Debit ☐ Cash ☐ Check ☐ Terms

PURCHASE DATE	INVOICE #	ITEM #	ITEMS DESCRIPTION	QTY	REASONS TO RETURN

RMA PROCEDURE

Instructions

1. Fill out and submit this RMA form using one of the following methods:
- a. Email form to: wholesale@lucyd.co
2. Innovative Eyewear will contact you with your approved RMA number.
3. Return the merchandise along with a copy of your RMA form to Innovative Eyewear Wholesale with the RMA number clearly written on the outside of the packaging. Packages without RMA numbers on them will be returned.

KLN Logistics Canada Inc.
c/o Innovative Eyewear Inc
Attn: RMA DEPARTMENT
9942 Chemain de la Cote-
de -Liesse – DOOR 14
Lachine, Quebec H8T 1A1
RMA: _____

Reseller Return & Warranty Policy

Our goal is to make smart eyewear a success for your business. We employ the following retailer-centric policies to ensure you have peace of mind when working with Lucyd eyewear.

Returns: All domestic Lucyd wholesale orders are eligible for a Credit Memo if return is requested within 30 days of receipt. Buyer is responsible for return shipping. International wholesale orders are not eligible for returns.

Warranty: All Lucyd frames and lenses include a 1-year manufacturer's warranty against any defects that activates at retail sale. Simply contact your Lucyd rep if you need a warranty replacement, or you can send your customer to our support channels to claim their warranty: info@lucyd.co or the help desk at 1-800 530 7230. Customer will need to provide a dated receipt to claim warranty.

Exchanges: To support you in keeping bestsellers in stock, any frame purchased from Lucyd is eligible for exchange with another unit of equal or lesser price, for up to six months after receipt. Buyer is responsible for return and replacement shipping.